

Hand Held Device Special Interest Group

The SIG for smartphones and tablets was held on Monday, August 28, the fourth Monday of the month.

Two members had emailed that they were having problems. John Szympruch could only see one letter on his iPad screen as it was so zoomed in. Nothing he did would allow him to zoom out. I had suggested he perform a hard restart, but he did not hold the Home button and On/Off button long enough. He took it to Best Buy where he bought it and they did a hard restart for him. For a hard restart you must hold both buttons in simultaneously until an Apple appears on the screen. It is a great way to clear your device if it isn't responding correctly. Nancy Group had a very dark screen on her iPhone and took it to the Verizon store on West Ridge Road and they adjusted the brightness. The Groups found out how to separate their phones that had been originally been set up with the same Apple ID. They did not want to take the time to get it done that day.

Marcia Keller brought her brand new iPhone 7 to the meeting. She had bought it at the Verizon store on West Ridge Road and mentioned CUE when she met Ed and Nancy there. While he was setting up her phone the manager asked if CUE would be interested in a presentation from their staff. (I later dropped off a copy of our newsletter and introduced myself. I'm waiting for their call back.)

Lorraine Lepkowski asked how to print out photos taken from her phone using a kiosk. We described transfer to a PC and then to a USB flash drive. John S. said he just sent his photos to Van Tuil Photo & Imaging using their website and got 4x6 pictures for 19 cents each. He passed around a sample of a very high quality print. Lorraine said she would look into this service. During this discussion we showed how to use Air Drop to send each other pictures.

Marcia had questions about some of the features on her new phone. We discussed Night Shift for changing the color balance of the screen at night to avoid the stimulating effect of the normal screen. We also went through Memories in the Photos app, a feature that fascinates many users. I suggested she download the iPhone User Guide on the iBooks app as an overall resource about new features on her phone using iOS 10.3.3.

Many find that the camera of the iPhone or iPad is not only useful but takes high quality photos. Your pictures can improve greatly if you use the all the features Apple has built in to the operating system and hardware. We watched a YouTube video from the iPhone Photo Academy that showed how to use "7 hidden features" of the iPhone (and iPad) camera. In it an artistic photographer showed how he used the camera features to take some remarkable pictures. The link to the video is:

<https://www.youtube.com/watch?v=oZNH8k7JICo>

Lorraine described a problem with Apple Maps guidance not always giving voice directions. She thinks she found the solution the day after the meeting and will share it with the group next time. The next meeting of the HHD SIG will be on Monday, September 25 at 7:00 PM.

John Fair

